Oden Industries, Inc.

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"We know <u>exactly</u> where your package is…"

PacTrac

Why Oden Industries, Inc.

Oden Industries, Inc. has been delivering precise solutions for nearly 25 years.

ODS provides clients with a highly developed, fully extensible and scalable platform designed to seamlessly complement existing and future business practices.

Oden Industries, Inc. specializes in products that require complex integration with other systems. FedEx, Xerox, McKesson, Thermo Fisher and Micros rely on us to provide this expertise to their clients.

The ODS Suite

- Introduction to Oden Distribution Solutions (ODS)
  - PacTrac^{TM}
  - PacShip^{TM}
  - eInterOfficeMail^{TM}
  - VirtualDelivery^{TM}
- Desktop Features
- Handheld Functionality
- Reporting Capabilities
- Integration and Reconciliation Fundamentals
- International Considerations
- Support and Customization

ODS – a Global Web Solution

ODS was designed to support your organizational footprint around the globe.

The Desktop Client

The ODS PacTrac Desktop Client has benefits, particularly for Manifesting, sending email and transitional processing of items that do not require use of a Mobile device.

Powerful Search Engine

The ODS Search Engine is fully integrated with the Internet tracking features of all the Major Carriers.

The Receiving Dock

ODS PacTrac Mobile promotes validation and reconciliation with Couriers to ensure proper receipt and accounting of packages received, and it serves as the basis for determining a variety of performance measurements.

Point to Point

ODS PacTrac includes specific support for transit items to and from all Primary and Satellite Mail Locations. Each container (FedEx, UPS, etc.) and the associated contents (eInterOfficeMail™) can be tracked from inception to disposition.

Full Chain of Custody

ODS PacTrac was engineered to gather all the elements necessary to demonstrate a complete Chain of Custody in the most efficient manner.

FedEx Insight and CONS

Our software is fully integrated with FedEx Insight, FedEx CONS and UPS Quantum View to provide complete details regarding the disposition of all FedEx and UPS deliveries. This Carrier information can also be used to reconcile actual deliveries and to determine workflow and scheduling based on known inbound package volume.

UPS Quantum View

Our extensive Courier integration features improve the efficiency in Mail Services and provide key validation options that ensure Courier compliance and performance.

Multi Carrier

ODS PacShip is a versatile shipping solution that supports virtually all international, national, regional and local carriers. ODS PacShip leverages the use of Web Services for most carriers, but also provides the infrastructure to accommodate carriers that offer legacy methods that utilize rate-based and/or pre-assigned waybills.

Rate Shopping

ODS PacShip helps control shipping expenses by allowing shippers to shop for the best rates. The Software can be configured to require an override if the lowest cost method is not selected.

Pending Shipment Request

The Pending Shipment Request feature allows shippers to enter the required details for a shipment, but not produce the actual waybill. The request is then reviewed, completed and the waybill is printed by professionals in the Mail Center.

Express Shipping
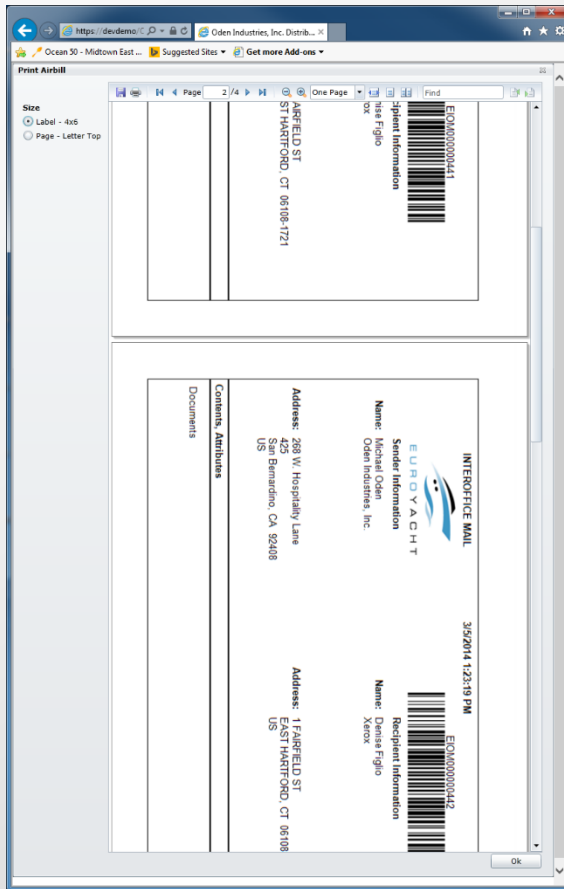
ODS PacShip has several time saving features to maximize productivity. Shippers can create Presets for future reuse, produce multiple labels for packages with the same attributes and easily bill others for shipping charges.

Flexible Distribution Lists

ODS PacShip has flexible Distribution Lists that simplify the process shipping homogenous items to a group of recipients. The shipper can exclude recipients and change Service Levels on-the-fly for maximum flexibility.

Address Books

ODS PacShip includes support for a variety of Address Books. Shippers can create an unlimited number of Address Books and Distribution Lists to maximize productivity. Address Books can be public or private, and existing Address Books from carriers like UPS, FedEx and DHL can be easily imported.

Comprehensive Reporting

ODS has virtually unlimited reporting capabilities.

Reports - Standard
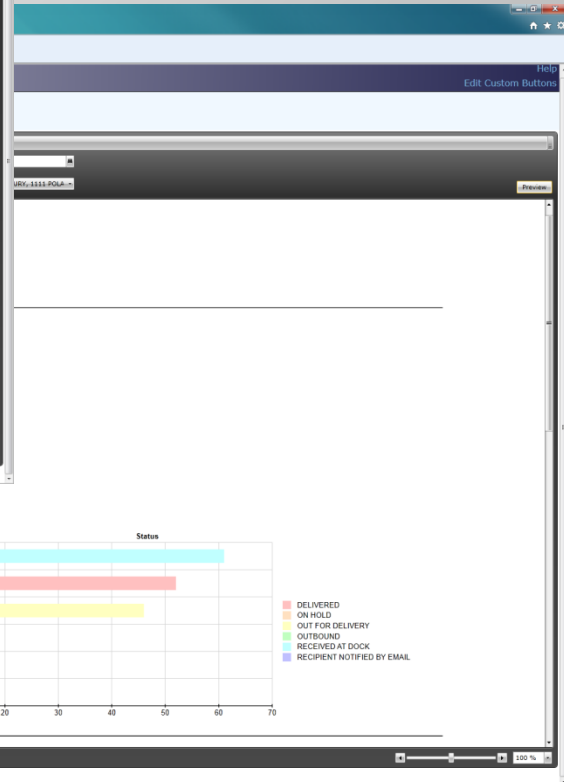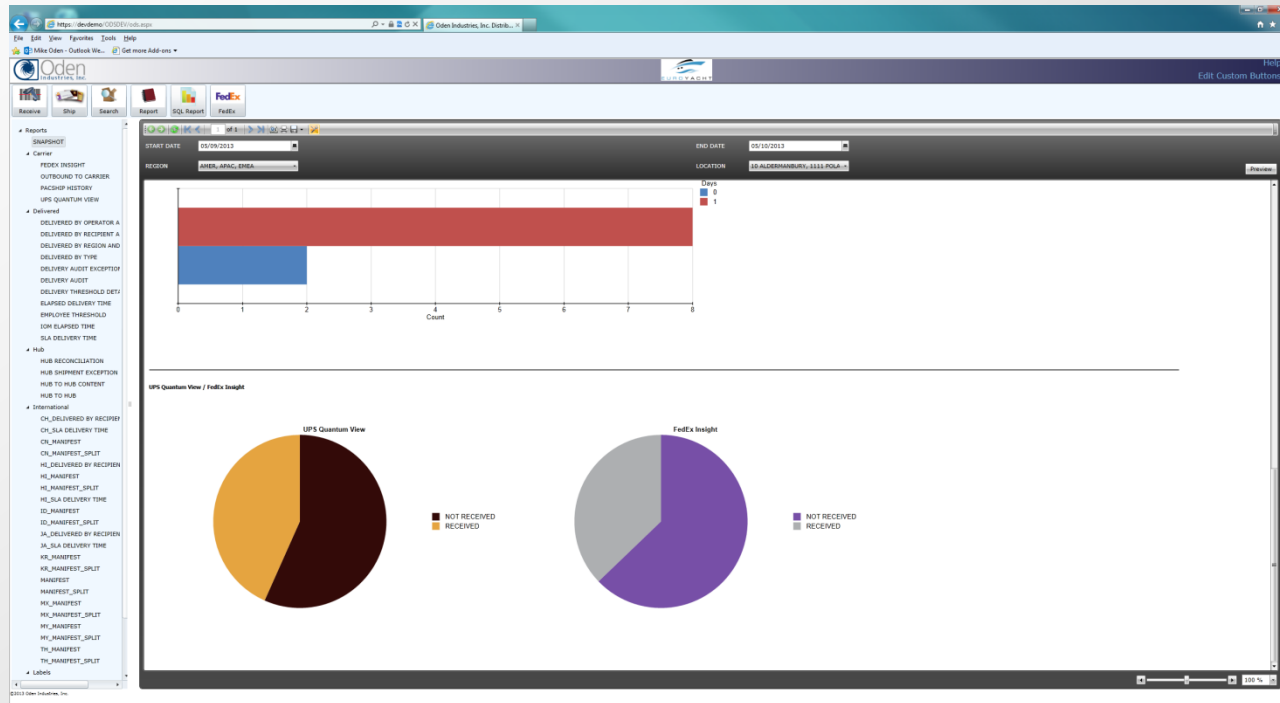
ODS Reports can be easily customized to meet any requirement; a Report Designer, graphics, drill-down and drill-through features are all standard.

Reports - Specialty
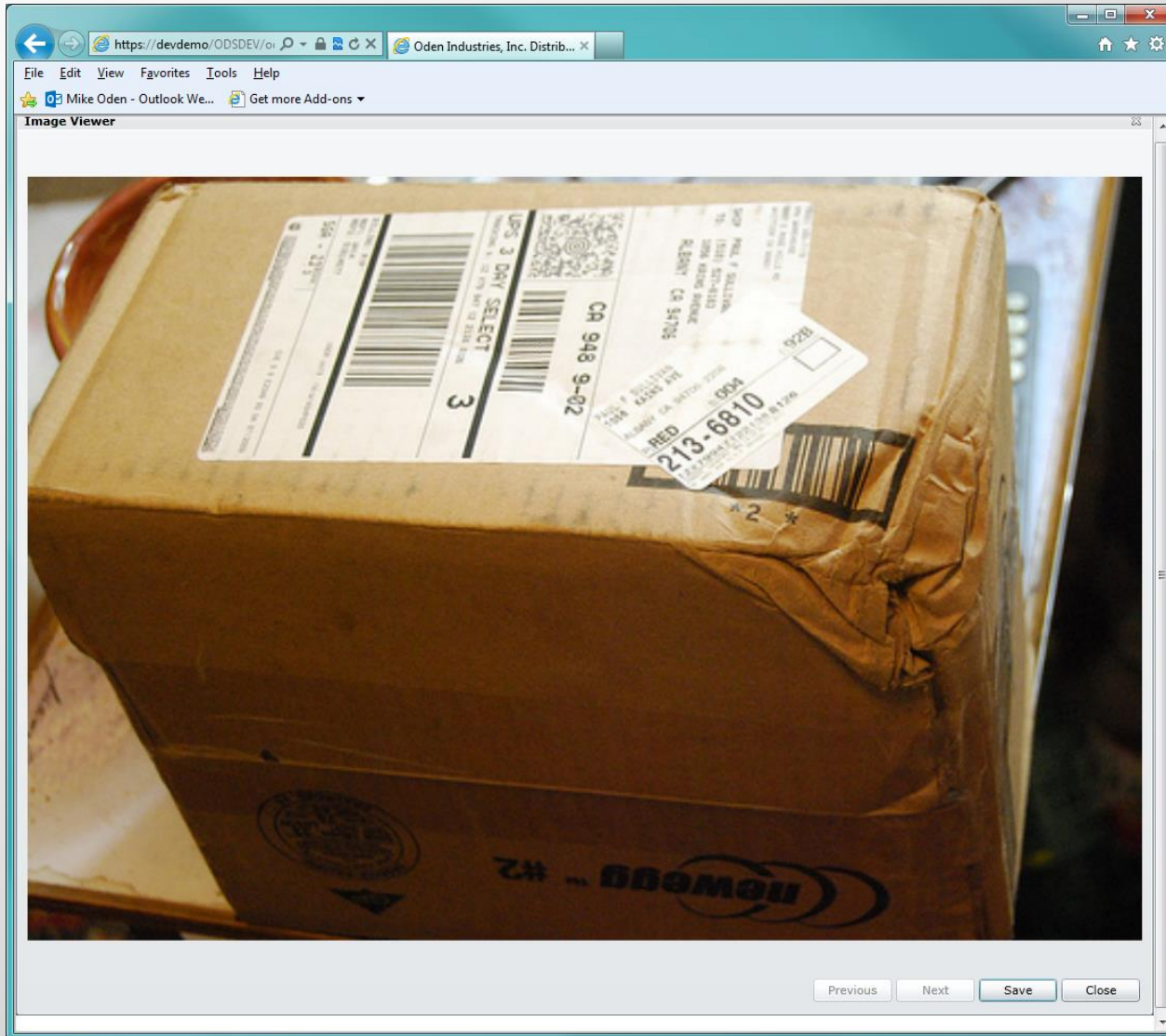
- Damage Information can be recorded visually for Claims and Records or for Audit purposes

- Images can be collected from a Web Camera, Digital Camera, Scanner or Picture File

- PDF Images can be e-mailed, Printed or Faxed

Reports - your way

The ODS Report Designer allows for sophisticated collaboration between all parties to develop and deliver exceptional results. ODS also supports all other web based Report Services, including: Crystal Reports and Microsoft SQL Reporting Services.

Reconcilement

ODS provides all the necessary tools and features to reconcile the distribution of accountable items throughout the entire tracking lifecycle.

eInterOfficeMail™

eInterOfficeMail™ is an ODS PacShip™ provider; it can also be integrated via an API with any shipping software to promote the cost effective movement of intra-company packages.

Flip Slips with Redirect

The Flip Slip option in ODS eInterOfficeMail™ allows the sender to conveniently create both the outbound and return (or forward) slip to control and preserve the routing of the package.

Virtual Delivery–Extend Reach

From: ODS Notification Service
Sent: Tuesday, November 05, 2013 8:57 PM
To: Mike Oden
Subject: ODS Notification - Outbound Interoffice Mail Exception
Importance: High

The following Interoffice Mail items do not appear to have been associated with a common carrier(FedEx, UPS ,etc.) for delivery.

Please contact your Mail Center for additional details regarding the items listed below:

Airbill   Recipient
TR1234567 DAVE SMITH

From: ODS Notification Service
Sent: Tuesday, November 05, 2013 9:00 PM
To: Mike Oden
Subject: ODS Notification - Outbound Interoffice Mail Exception
Importance: High

The Interoffice Mail items listed below were reported by FEDERAL EXPRESS as a delivery exception; this generally occurs as the result of a bad address, weather-related delay, or the recipient was not available at the time of delivery.

Click on the tracking number below to view the most current information from FEDERAL EXPRESS.

Parent Tracking Number: 774120415

Airbill   Recipient
TR1532352 MIKE ODEN
TR2123042 DAVE HOMENY
TR3293482 KELLY JOHNSON

From: ODS Notification Service
Sent: Friday, November 15, 2013 1:20 AM
To: Mike Oden
Subject: ODS Notification - Outbound Interoffice Mail Carrier Confirmation
Importance: High

The Interoffice Mail items listed below were reported by FEDERAL EXPRESS as delivered via tracking number 534826748523.

Please validate the items you have received by clicking here.

Airbill   Recipient
EIOM000000263 MIKE ODEN

With ODS Virtual Delivery, Mail Services Operations can service locations without on-site dedicated Mail professionals and still provide verified proof of delivery, virtually. This feature is perfect for service to branches, as well as home office, transient and "hoteling" employees.
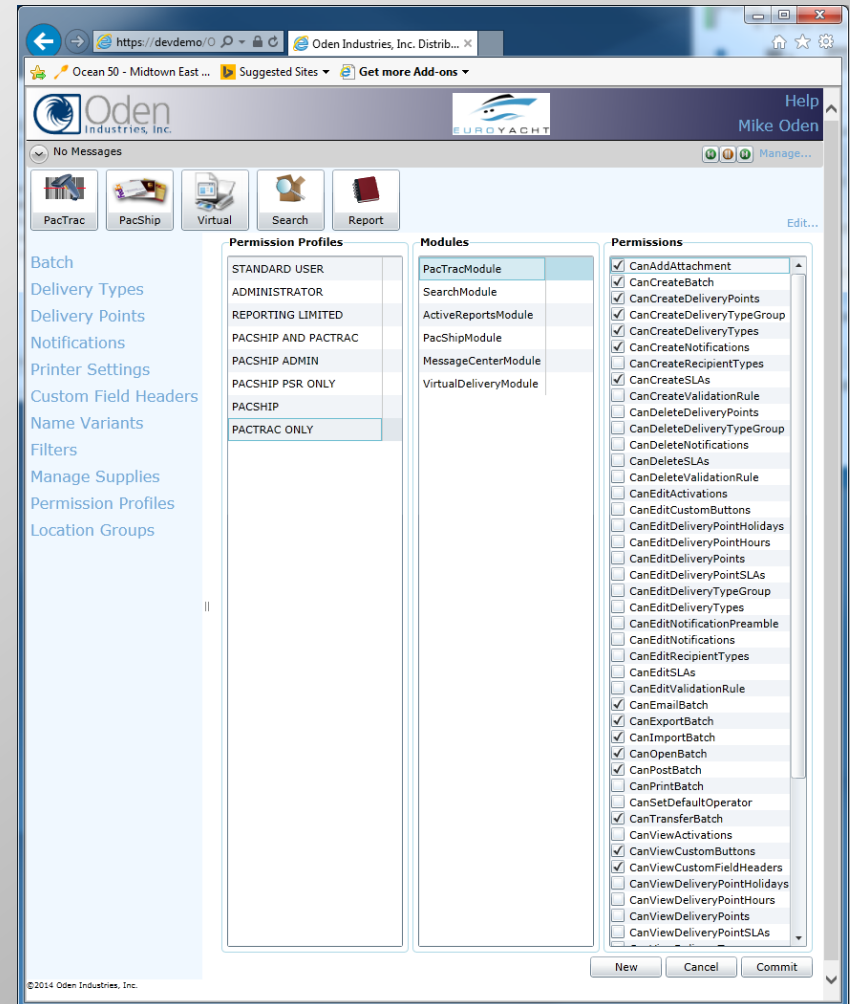
Virtual Delivery is Versatile

ODS Virtual Delivery allows virtually any item to be delivered electronically. It is great for Mystery Mail, Digital Mail, Workflow processes, and items for expatriates, home and hoteling workers.

Take Control

ODS provides flexible Security options:

- Complete IIS Authentication support (Integrated Windows, Forms, etc.)

- Secure Sockets Layer (SSL)

- Federated Identity (including Single Sign On)

- Granular, Permission-based Authorization

- Integration for LDAP/Active Directory

ODS offers the Client considerable ability to control access to features.

Globalization

All ODS Components are completely web based with support for all languages, dialects and currencies.

Custom Features
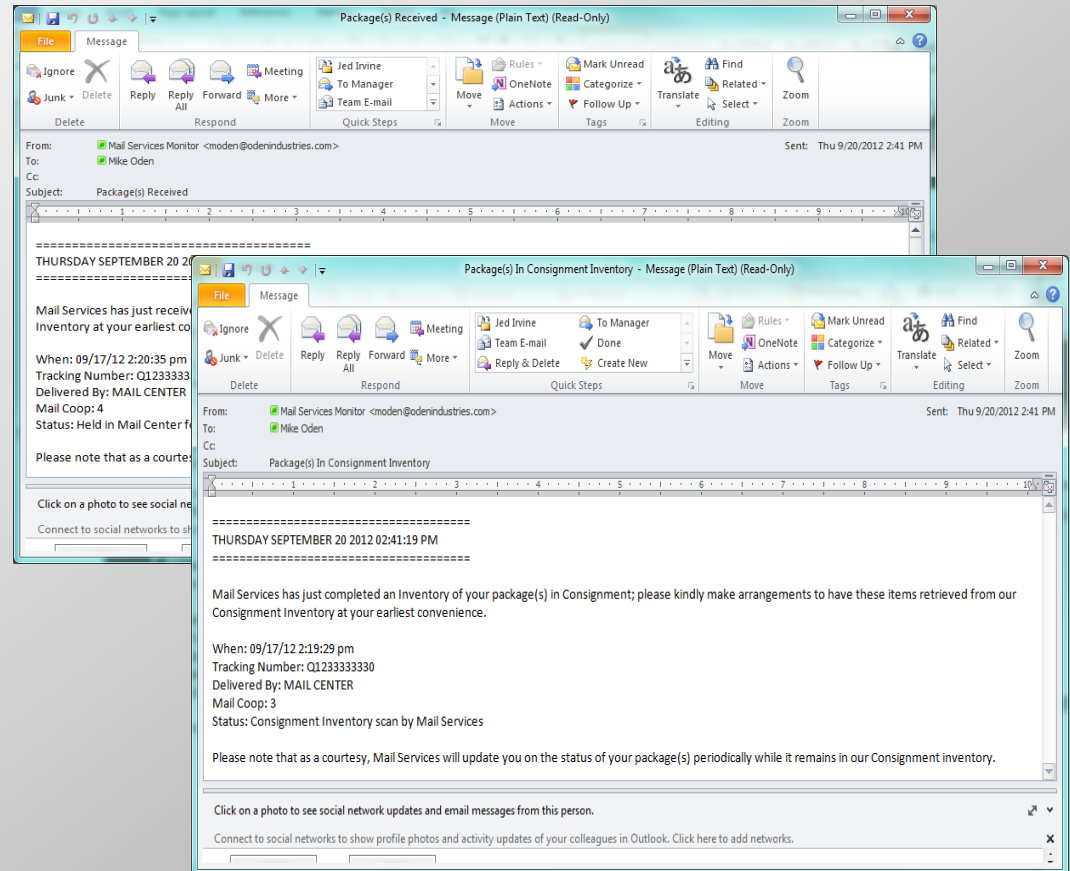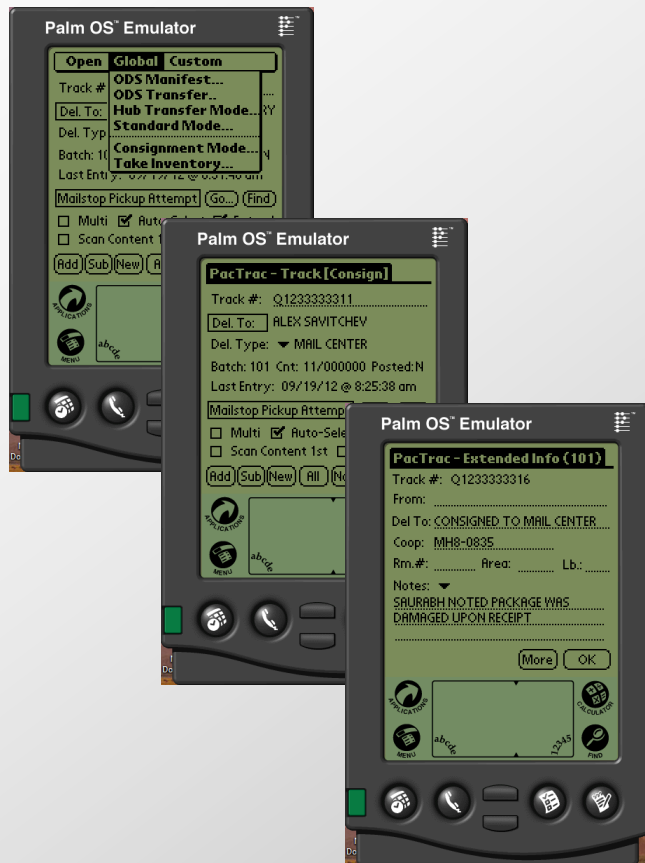
Oden Industries, Inc. is committed to adding features and functionality to our Product Offerings to maximize efficiency, productivity and value to the Client.

Banking Module

Oden Industries, Inc. has extensive experience in the financial services industry. Many of the features within our products were designed specifically for banking.

Lean Six Sigma – Cycle Time

Process Cycle Time for a variety of Imaging and Mail processing activities can be collected on the handheld devices and reported by the software or exported to internal LSS systems.

Workflow Integration

ODS can be used to associate documents to Courier or interoffice tracking numbers. The documents can then be fed directly into existing workflows.

The Sorting Assistant

The Sorting Assistant with Voice Recognition Featuring our Exclusive 'Best Match' Capability can dramatically improve productivity in Mail Centers receiving high volumes of poorly addressed mail items.

Manage Supplies

ODS PacTrac includes features to help Clients manage supplies, reorder and report inventory usage for Print Centers, Supply Cabinets and Multi Function Devices.

Going Mobile

Some ODS Components run on most of the latest Tablets and Smartphones.