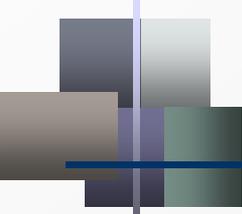


# Oden Industries, Inc.



“We know exactly where your package is...”

**PacTrac**



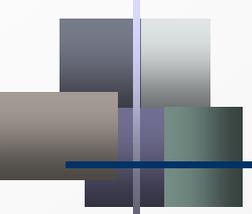
# Why Oden Industries, Inc.

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Oden Industries, Inc. has been delivering precise solutions for nearly 25 years.

ODS provides clients with a highly developed, fully extensible and scalable platform designed to seamlessly complement existing and future business practices.

Oden Industries, Inc. specializes in products that require complex integration with other systems. FedEx, Xerox, McKesson, Thermo Fisher and Micros rely on us to provide this expertise to their clients.



# ODS - VirtualDelivery™

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- Introduction to ODS VirtualDelivery™
- Mail Services and Security Features
- Categorizing and Capturing images
- Notification to Recipient
- Response from Recipient

# VirtualDelivery™

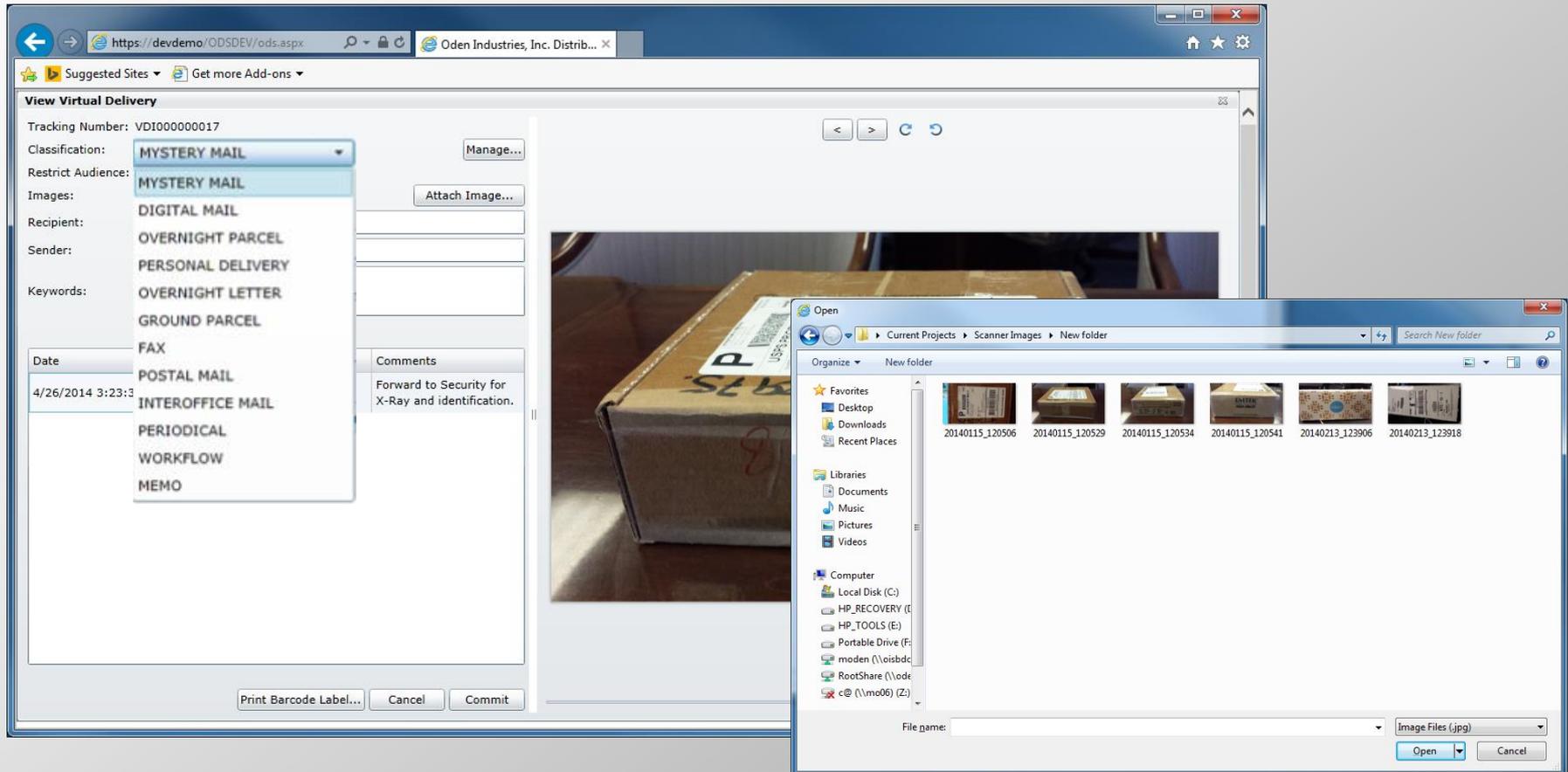
The screenshot displays the ODS VirtualDelivery web application interface. The browser address bar shows the URL <https://devdemo/ODSDEV/ods.aspx>. The page header includes the Oden Industries, Inc. logo and the EURO YACHT logo. A navigation bar contains icons for PacTrac, PacShip, Virtual, Search, and Report. Below the navigation bar is a table of tracking information. A dropdown menu is open over the table, showing filter options. The footer of the application includes an 'Auto Refresh' checkbox, an 'Interval(Seconds): 30' input field, a 'Filters:' dropdown, and 'New...' and 'View...' buttons.

Tracking Number	Images	Classification	Created	Updated	Sender	Recipient	Keywords	Current Disposition	Locked By
VDI00000000Y	17	MYSTERY MAIL	2/15/2014 11:16:36 AM	2/24/2014 10:18:56 AM				EDITED	
VDI00000000Z	4	MYSTERY MAIL	2/24/2014 7:53:30 AM	3/31/2014 3:21:52 PM	Amazon	JIMMY BATTLE	Deluxe Coffee Maker	FORWARD TO RECIPIENT	KEITH MALWITZ
VDI000000011	1	GROUND PARCEL	3/4/2014 1:19:51 PM	4/26/2014 3:33:31 PM	HP Computers	CATHY HRUBOS	Laptop	EDITED	MARI MALDONAD
VDI000000013	1	PERSONAL DELIVERY	3/5/2014 3:20:02 PM	4/26/2014 3:34:35 PM	Law Offices of Jeff Miller	JIMMY BATTLE	Personal and Confidential	EDITED	
VDI000000014	1	MYSTERY MAIL	3/31/2014 10:54:36 AM	3/31/2014 10:56:47 AM	Barnes and Noble	SONNY GRAY	Book	CREATED	
VDI000000015	1	OVERNIGHT PARCEL	3/31/2014 10:58:03 AM	4/26/2014 3:34:59 PM	Motorola	PHIL BEDFORD	Mobile Computer MC65	EDITED	
VDI000000017	1	MYSTERY MAIL	4/26/2014 3:18:54 PM	4/26/2014 3:23:38 PM	Home Depot		Brass door knob	CREATED	

- CREATED
- EDITED
- RETURN TO SENDER
- DESTROY
- FORWARD TO RECIPIENT
- RESOLVED
- HOLD FOR PICKUP

ODS VirtualDelivery™ helps organizations manage mail and parcel deliveries in the digital age. ODS VirtualDelivery™ leverages LDAP, imaging and electronic mail to simplify the process of locating employees and delivering their items to their current, or intended location anywhere in the world.

# Pictures, Pictures, Pictures



With ODS VirtualDelivery™, it is easy to collect detailed information about a package with images. The images can be reviewed by authorized employees, particularly for suspicious items or packages with only generic address information. Once identified and cleared for disposition, Mail Services can effect the proper delivery of the item.

# VirtualDelivery™ is Versatile

The screenshot displays a web browser window with the URL <https://devdemo/ODSDEV/ods.aspx>. The page title is "View Virtual Delivery". The tracking number is VDI0000000Z. The classification is "MYSTERY MAIL". The recipient is "DAVE JOHNSON". The sender is blank. The keywords are blank. The "Restrict Audience" checkbox is unchecked. The "Images" field shows "4" images. The "History" table shows two entries:

Date	Operator	Current Disposition	Comments
2/24/2014 7:53:51 AM	KEITH MALWITZ	CREATED	
2/24/2014 9:25:43 AM	KEITH MALWITZ	EDITED	PLEASE NOTIFY DAVE TO THAT WE HAVE HIS PACKAGE AND SEE IF HE WANTS US TO FORWARD IT TO HIM IN LONDON

The main content area shows a photograph of a USPS envelope with the following labels and markings:

- Address: 52nd St, Rock - 18th Floor, York, NY 10022
- Barcode: 132197454
- Postage label: Presorted Standard, US Postage Paid, Newlogistics, eVS, 18/F007
- Tracking label: N1 X1 NYC
- Tracking label: USPS TRACKING # eVS
- Barcode: 3927 0046 1518 0000 0476 63
- Item ID: 10022

At the bottom of the interface, there are buttons for "Override lock", "Print Barcode Label...", "Cancel", and "Commit".

ODS VirtualDelivery™ allows virtually any item to be delivered electronically. It is great for Mystery Mail, Digital Mail, Workflow processes, and items for expatriates, home and hoteling workers.

# VirtualDelivery™-Extend Reach

**From:** ODS Notification Service  
**Sent:** Tuesday, November 05, 2013 8:57 PM  
**To:** Mike Oden  
**Subject:** ODS Notification - Outbound Interoffice Mail Exception  
**Importance:** High

The following Interoffice Mail items do not appear to have been associated with a common carrier(FedEx, UPS ,etc.) for delivery.

Please contact your Mail Center for additional details regarding the items listed below:

Airbill	Recipient
TR1234567	DAVE SMITH

**From:** ODS Notification Service  
**Sent:** Tuesday, November 05, 2013 9:00 PM  
**To:** Mike Oden  
**Subject:** ODS Notification - Outbound Interoffice Mail Exception  
**Importance:** High

The Interoffice Mail items listed below were reported by FEDERAL EXPRESS as a delivery exception; this generally occurs as the result of a bad address, weather-related delay, or the recipient was not available at the time of delivery.

Click on the tracking number below to view the most current information from FEDERAL EXPRESS.

Parent Tracking Number: [774120415](#)

Airbill	Recipient
TR1532352	MIKE ODEN
TR2123042	DAVE HOMENY
TR3293482	KELLY JOHNSON

**From:** ODS Notification Service  
**Sent:** Friday, November 15, 2013 1:20 AM  
**To:** Mike Oden  
**Subject:** ODS Notification - Outbound Interoffice Mail Carrier Confirmation  
**Importance:** High

The Interoffice Mail items listed below were reported by FEDERAL EXPRESS as delivered via tracking number [534826748523](#).

Please validate the items you have received by clicking [here](#).

Airbill	Recipient
EIOM000000263	MIKE ODEN

With ODS VirtualDelivery™ , Mail Services Operations can service locations without on-site dedicated Mail professionals and still provide verified proof of delivery, virtually. This feature is perfect for service to branches, as well as home office, transient and “hoteling” employees.

# Notify the Recipient



Johnson, David A  
VirtualDelivery Package

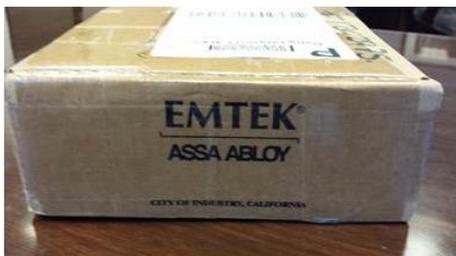
Bing Maps

Dave Johnson:

We received a package for you on 4/26/2014 at 11:11 AM. Here are images that were collected regarding your package. The item was sent by Home Décor with a description of Brass door knob.

Please review this information and then update our records with your request for the disposition of this item [here](#).

If you do not respond to this request with 14 days, we will return the item to the sender pursuant to our Corporate policy for unclaimed items.



ODS VirtualDelivery™ automatically notifies the Recipient via email with all the pertinent details about their package. The email includes a link so the Recipient can provide a response with details on how, when and where to deliver the package.

# Response from the Recipient

The screenshot shows a web browser window with the URL <https://devdemo/ODSDEV/ods.aspx>. The page title is "View Virtual Delivery".

**Tracking Information:**

- Tracking Number: VDI000000017
- Classification: MYSTERY MAIL (Manage...)
- Restrict Audience:
- Images: 1 (Attach Image...)
- Recipient: DAVE JOHNSON
- Sender: Home Decor
- Keywords: Brass door knob

**History**

Date	Operator	Current Disposition	Comments
4/26/2014 3:23:38 PM	MIKE ODEN	CREATED	Forward to Security for X-Ray and identification.
4/26/2014 3:38:14 PM	MIKE ODEN	EDITED	
4/26/2014 4:27:35 PM	MIKE ODEN	FORWARD TO RECIPIENT	Dave Johnson indicated that this item from Home Decor is for his wife. Please send package to the attention of: Beth Johnson 1234 Main Street Plymouth, MN 55405 Telephone 612.555.1212.

At the bottom of the interface are buttons for "Print Barcode Label...", "Cancel", and "Commit".

On the right side of the interface, there is a photo of a cardboard box. The box has a shipping label with a barcode and the text "USPS TRACKING". Handwritten in black marker on the top of the box is "P" and "1202975". Handwritten in red marker on the side of the box is "8940".

When the Recipient responds to the request for disposition of their item, ODS VirtualDelivery™ alerts Mail Services so that the appropriate action can be taken.